



AllClear ID

We believe that your personal information should stay that way - personal. That's why we're taking industry-leading steps to help you keep your information safe. Now identity protection is included with many of our health plans beginning January 1, 2016, and for as long as you have active medical coverage with us.

If there's an issue with your identity, just call AllClear ID. A dedicated investigator will help you recover financial losses, restore your credit, and make sure your identity is returned to its proper condition.

You can also sign up for AllClear Credit and Identity Theft Monitoring for an extra layer of protection - including credit monitoring, identity theft monitoring, identity theft insurance, and ChildScan services for minors.

For more information, go to the [FAQ \(faq.html\)](#) or call 1-855-227-9830 Monday through Saturday from 8:00 AM - 8:00 PM Central Time.

Important Reminders

- Watch for phone calls or emails that appear to offer you identity theft protection but are scams trying to get your personal information.
- Always go directly to anthemcares.allclearid.com (<https://anthemcares.allclearid.com/>).
- Your information will only be used to provide you with protection.

If you were offered identity protection in 2015 due to the cyber-attack, that service is still available to you. Learn more at [anthemfacts.com](https://www.anthemfacts.com) (<https://www.anthemfacts.com>).